

ANDERSON SO

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PROFESSIONAL SUMMARY

SRE leader with 20+ years running production cloud platforms, 16 of them in Singapore. Currently Head of SRE building the SRE function for an Australian technology business on AWS and Kubernetes (EKS): SLOs and error budgets, incident response and postmortems, observability and automation. Hands-on with release control and compliance: GitLab CI/CD, Terraform and ISO audit automation. Former CTO with a background in cloud architecture, DevOps and mentoring engineering teams.

CORE SKILLS

Cloud & DevOps: AWS (EC2, EKS, RDS, S3, Lambda, VPC, IAM, CloudWatch), Kubernetes, Docker, Helm, Terraform, CloudFormation, GitLab CI/CD, GitHub Actions, ArgoCD, GitOps, Well-Architected Framework

SRE & Reliability: SLOs, SLIs, error budgets, incident response, postmortems, MTTR reduction, observability (Prometheus, Grafana, ELK), monitoring, logging, alerting, high availability

Infrastructure & Automation: Linux (Ubuntu, Debian, CentOS, RedHat), Bash, Python, Ansible, Puppet, AI-driven automation, networking, load balancers, VPN, DNS/Route53, cost optimization, FinOps

Security & Compliance: IAM least privilege, KMS, SCPs, secrets management, CIS Benchmarks, Sysdig Secure, SonarQube, ISO audit automation

Leadership & Delivery: SRE team building, team mentoring, technical strategy, stakeholder communication, architecture planning, Agile

CERTIFICATIONS

- AWS Certified Solutions Architect – Associate (2022 to 2025)
- AWS Certified Cloud Practitioner (2021 to 2025)
- Red Hat Linux RH253 (Networking & Security Admin)
- Red Hat Linux RH131 (System Admin)

EXPERIENCE

Head of Site Reliability Engineering

Acquire Intelligence | April 2026 – Present | Manila, Philippines · On-site

Leading the establishment and growth of the Site Reliability Engineering function, supporting Directed Technologies, an Australian technology business, as part of Acquire Intelligence's client engagement.

- Improve incident response and postmortem practice with a focus on reducing MTTR, across AWS and Kubernetes (EKS) environments.
- Define and implement SLOs, SLIs and error budgets to establish measurable reliability targets.
- Enhance observability across systems through monitoring, logging and alerting.
- Drive automation to reduce operational toil and improve engineering efficiency.
- Build, mentor and scale the SRE team and overall reliability engineering capability.
- Partner with engineering teams across time zones on architecture, resilience, scalability and reliability improvements.

Chief Technology Officer

iNeXT Software | March 2025 – April 2026 | Philippines · Hybrid

- Led cloud architecture and DevOps for clients, designing scalable AWS environments (EC2, VPC, RDS, S3, IAM, CloudWatch) with Infrastructure as Code (Terraform, CloudFormation), reducing environment provisioning time by 70%.
- Advised business owners on cloud modernization, cost optimization and scalability, cutting client cloud spend by up to 30%.
- Mentored developers and sysadmins on DevOps workflows, cloud-native design and automation principles.

Senior Platform Engineer / DevOps Engineer / Senior System Administrator

Sportradar Singapore Pte. Ltd. | 2018 – 2025

- Automated RDS PostgreSQL compliance checks and ISO audit processes, cutting monthly audit workload by 90%.
- Implemented centralized monitoring (Prometheus, Grafana, ELK) and AI-driven anomaly detection, improving MTTR by 35% across teams.
- Built and managed GitLab CI/CD pipelines, increasing deployment frequency by 400% and reducing release errors.
- Modernized production environments using Kubernetes, Helm and Docker, improving scalability and reducing incidents by 35%.
- Designed and automated AWS infrastructure using Terraform and CloudFormation, reducing manual provisioning by 70%.
- Led cloud cost-optimization initiatives (FinOps), achieving 15–20% AWS savings monthly.
- Provided technical mentorship and enforced DevOps best practices across multiple engineering teams.

Senior Linux System Administrator

701Search Pte. Ltd. (Southeast Asia) | 2012 – 2018

- Managed high-traffic marketplace platforms with 99.9% uptime, supporting millions of monthly users.
- Built hybrid on-prem and AWS architectures to improve scalability and system resilience.
- Optimized performance and implemented multi-layer security controls across production systems.
- Reduced incident frequency by 25% through proactive monitoring and infrastructure tuning.

System Administrator / NOC Engineer

Earlier experience | 2005 – 2011 | Singapore and Philippines

Linux administration, infrastructure support and network operations.

EDUCATION

Bachelor of Science in Information Technology (ETEEAP)

Lyceum of the Philippines University

Graduated September 14, 2026

LINKS

Portfolio: www.andersonso.com